

SB #: 756
DATE: 10/2010
TO: ALL AUTHORIZED WARRANTY DEALERS
SUBJECT: *IMPORTANT NOTICE* – FUEL FILTER
ENGINE MODELS: 210000, 310000, 330000, 400000, 440000
DATE CODES: ENGINES BUILT FROM 100104xx THRU 100803xx
SERVICE PARTS: 691035, 4129, 5065H, 5111B, 5119B
PACKAGE CODES: PARTS PACKAGED FROM 1005 THRU 1032

PLEASE GIVE THIS YOUR IMMEDIATE ATTENTION:

We have received isolated reports regarding the stability of the weld in subject fuel filters. The problem is limited to filters installed on subject engines within the specified date code range and to subject service parts within the specified package code range.

IMPORTANT: The affected parts are CLEAR filters. Similar opaque (milky white) filters under p/n 493629 are NOT affected by this bulletin. See Figure 1.

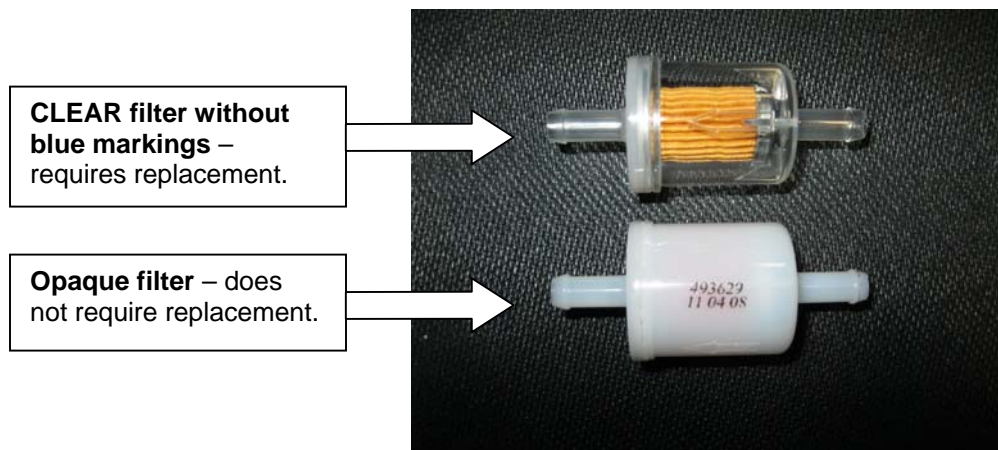


Fig 1

IMPORTANT NOTE: Affected factory inventory of production engines and service parts has already been corrected. All such corrected product can be visually identified by a **blue dot or stripe** on the CLEAR fuel filter (Figure 2, Figure 3). If the filter has this marking on it, it does not need to be replaced.

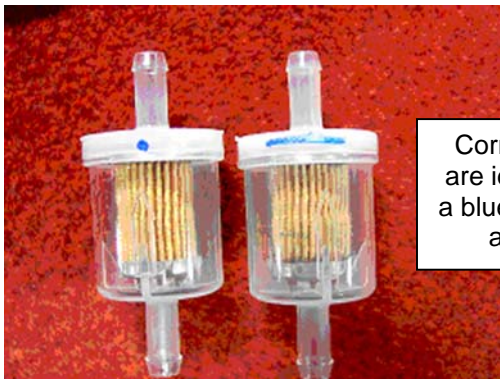


Fig 2

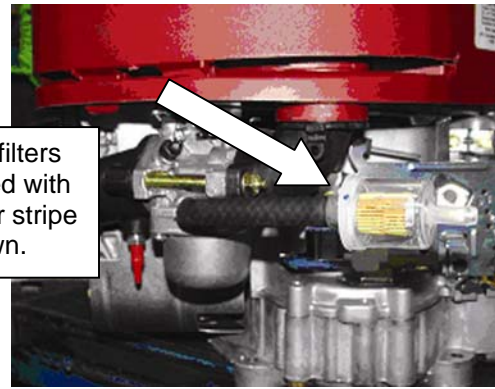


Fig 3

Corrected filters are identified with a blue dot or stripe as shown.

ACTION REQUIRED:

- 1) **Inspect your current inventory of the subject CLEAR fuel filter service parts:**
 - If you have any of these filters with package date codes from 1005 through 1032, please contact your source of supply with the part numbers and quantities of affected parts. You will be given the appropriate return authorization and be issued credits and/or replacements as appropriate.
- 2) **For any subject engines/date code ranges installed on product and brought into your dealership, inspect the fuel filter:**
 - If the filter is opaque (milky white), no further action is required.
 - If the filter is CLEAR with a blue dot or stripe as shown above, no further action is required.
 - If the filter is CLEAR and there are no blue markings:
 1. Replace the filter with a known good service part with a package code greater than 1032.
 2. Move the hose clamps away from filter ends to clear filter barbs. NOTE: If gasoline is present in the system, clamp off the fuel hose to prevent fuel from draining out.
 3. Remove and replace filter, with the blue marking facing out so it's visible and the flow arrow pointing toward the carburetor.
 4. Move the hose clamps back to the original position to secure the filter.
- 3) **For any subject engines installed on end-product or any service engines in your inventory, inspect the fuel filter:**
 - If the filter is opaque (milky white), no further action is required.
 - If the filter is CLEAR with a blue dot or stripe as shown above, no further action is required.
 - If the filter is CLEAR and there are no blue markings:
 1. Replace filter with a known good service part with a package code greater than 1032.
 2. Move the hose clamps away from filter ends to clear filter barbs. NOTE: If gasoline is present in the system, clamp off the fuel hose to prevent fuel from draining out.
 3. Remove and replace filter, with the blue marking facing out so it's visible and the flow arrow pointing toward the carburetor.
 4. Move the hose clamps back to the original position to secure the filter.
 5. For tracking purposes, accurately record engine model, type, and code numbers AND the equipment model and serial number.
 5. For product in boxes or crated, use a permanent BLUE marker to place a 2-inch checkmark (✓) somewhere near all product ID/SKU labels. Be sure not to cover any bar codes that may be present.
- 4) **Complete a warranty claim:**
 - Complete a warranty claim and provide the required engine AND equipment model and serial numbers. This information is needed to account for product repaired in the field.
 - Tag and retain all replaced fuel filters along with a copy of the warranty claim(s). B&S may request return of various filters and will provide return information at that time.
 - Removal and replacement of the fuel filter and completion of the warranty claim can typically be accomplished in 15 minutes or less.

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